

Audiology Clinic of Northern Alberta

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Frequently Asked Questions about Hearing Aid Batteries

What are the different kinds of batteries?

There are four hearing aid battery sizes that have the same colour packaging associated with them, regardless of the manufacturer. Sizes from smallest to largest are: 10 (yellow); 312 (brown), 13 (orange), 675 (blue).

What is an average battery life?

Normal battery life is between 5-7 days, but may vary between 2-10 days. Using wireless accessories and specialized programs will reduce battery life by approximately half.

How do hearing aid batteries work?

Hearing aid batteries contain zinc and mercury and start working when they are exposed to air. This occurs when you peel off the sticky tab on the top. Once the tab has been removed there is no way to turn the battery off. Hearing aid batteries are designed to maintain a high, constant level of power and die quickly when near the end of their lifespan.

How can I tell when a battery is dead?

- Hear a low battery warning (beep or voice). This can be heard minutes or hours before the battery dies. If the battery dies overnight, this warning may not be heard.
- No feedback (whistling sound).
- No start-up melody when the hearing aid is turned on.
- No sound when the microphone is rubbed.

What shortens the lifespan of a battery?

- Small battery size
- Greater hearing loss
- Noisy or demanding listening situations
- Specialized listening programs
- Wireless accessory use (Bluetooth, TV listening devices, etc)
- Poor quality batteries
- High daily hours of use
- If batteries touch each other
- Leaving a hearing aid when not in use
- Moisture in the battery

Should I keep my battery door open at night?

Yes, as this helps to lengthen battery life and prevents feedback from occurring.

How should I store hearing aid batteries?

Batteries should be kept in a cool, dry place away from sunlight. Keeping batteries in their packaging until needed will help preserve their lifespan. **Batteries should not be stored in the freezer.** When travelling, people often keep a package of batteries in their bag or purse. The Audiology Clinic also has keychain battery cases available that store 2 batteries.

How should I dispose of batteries?

Dead batteries must be disposed of at eco recycling stations. They can also be dropped off at the Audiology Clinic for disposal at no charge to you.

Should I use mercury free batteries?

Mercury free batteries do not currently provide a constant voltage level that is similar to batteries that contain mercury. This can result in shorter battery life or fluctuating levels of sound coming through the hearing aid.

How many batteries should I buy at once?

Hearing aid batteries can be purchased as needed or in larger quantities. Having a six month supply of batteries on hand can be convenient to help ensure you have them when needed.

How can I keep track of how long my batteries last?

You can easily track your battery life by taking the tab from the battery and placing it on your calendar indicating the first day that you used your battery.

Why should I get batteries from the Audiology Clinic?

Batteries purchased from the Audiology Clinic are batteries that have been recently manufactured in North America. They are high quality batteries that will help ensure optimal battery life. Periodically, if batteries are purchased that do not work, they will be exchanged for new batteries at no charge.

Please call us at (780) 433-4441 if you have any questions or concerns. Hearing aid batteries can be mailed out upon request and are subject to a shipping charge.